

OFFICIAL

RECEIVED

SEP 07 1999

GROUP 2700

IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

Applicants: Craig REDING, Menno AARTSEN, Lisa M.  
AMBERGER, Constance CARLSON, Suzi  
LEVAS, Mike METAXAS, Jan STEIN,  
Rao TANUKU, Thea TURNER

Case: Nynex-27/CIP3

Serial No.: 09/154,965

Filed: September 17, 1998

Group Art Unit: 2761

Examiner: To be assigned

Title: METHODS AND APPARATUS FOR AUTOMATING THE SERVIICING  
OF TELEPHONE CALLS INCLUDING CALLS REQUESTING  
DIRECTIONAL AND/OR OTHER TYPES OF INFORMATION

ASSISTANT COMMISSIONER FOR PATENTS  
Washington, D. C. 20231

S I R:

Change of Correspondence Address and  
Telephone Number of Applicant's Attorney

Kindly change the correspondence address and  
telephone number of applicant's attorney

from: MICHAELSON & WALLACE  
Parkway 109 Office Center  
328 Newman Springs Road  
P. O. Box 8489  
Red Bank, New Jersey 07701

to: STRAUB & POKOTYLO  
One Bethany Road  
Suite 56, Building 4  
Hazlet, New Jersey 07730

*R. W. and  
9/21/99  
#6 Change  
address*

Direct all telephone calls to the undersigned at:

(732) 335-1222.

Effective immediately, kindly direct all correspondence and any telephone calls for the applicants' attorney to the new address and telephone number specified above. The undersigned is an attorney of record in the above-captioned matter.

Respectfully submitted:

September 3, 1999

Michael P. Straub

Michael P. Straub, Attorney  
Reg. No. 36,941  
Customer No. IDON601137  
(732) 335-1222

STRAUB & POKOTYLO  
Attorneys at Law  
One Bethany Road  
Suite 56, Building 4  
Hazlet, New Jersey 07730

CERTIFICATE OF FACSSIMILE TRANSMISSION

I hereby certify that this paper (and any accompanying paper(s)) is being facsimile transmitted to the United States Patents and Trademark Office on the date shown below.

MICHAEL P. STRAUB

Type or print name of person signing certification

Michael P. Straub  
Signature

9/3/99  
Date

**OFFICIAL FACSIMILE COVER SHEET RECEIVED**

*The Law Offices of*  
**STRAUB & POKOTYLO**

**SEP 07 1999**  
**GROUP 2700**

1 Bethany Road  
Suite 56, Bldg. 4  
Hazlet, NJ 07730

Telephone: 732-335-1222  
Facsimile: 732-335-1228

To: U.S. Patent and Trademark Office  
Group Art Unit 2700

Facsimile No.: (703) 308-9051

Telephone No.: (703) 308-9573

From: Michael P. Straub, Esq.

Date: September 2, 1999

Number of Pages Including Cover: 3

**CONFIDENTIALITY NOTE:**

The information contained in this facsimile message is legally privileged, confidential and intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, then you are not to disseminate, distribute or copy this facsimile under any circumstances. If you have received this facsimile in error, please notify us immediately by telephone or return facsimile.

Message:

IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

**PATENT APPLICATION**

Applicants: Craig REDING, Menno AARTSEN, Lisa M. AMBERGER, Constance  
CARLSON, Suzi LEVAS, Mike METAXAS, Jan STEIN, Rao TANUKU,  
Thea TURNER

Case: Nynex-27/CIP3

Serial No.: 09/154,965

Filed: September 17, 1998

Group Art Unit: 2761

Examiner: To be assigned

Title: METHODS AND APPARATUS FOR AUTOMATING THE SERVICING  
OF TELEPHONE CALLS INCLUDING CALLS REQUESTING  
DIRECTIONAL AND/OR OTHER TYPES OF INFORMATION

ASSISTANT COMMISSIONER FOR PATENTS  
Washington, D. C. 20231

S I R:

Change of Correspondence Address and  
Telephone Number of Applicant's Attorney